
Return Goods Policy

1. **Non-Returnable Products:** Once prescription products are removed from our internal Supply Chain control, product must be destroyed if returned, in accordance with the specifications mandated by the FDA, and cannot be resold.
 - **DepoCyt®** (cytarabine liposome) Injection is a refrigerated drug maintained in cold chain under temperature controlled conditions as specified on the product label until use.
 - **Matulane®** (procarbazine hydrochloride) Capsules is an ambient oncology drug distributed by Walgreens Specialty Pharmacy.
 - **Adagen®** (pegademase bovine) Injection is a refrigerated drug distributed by Walgreens Specialty Pharmacy.
 - **Cystaran®** (cysteamine ophthalmic solution) 0.44% is a frozen drug distributed by Walgreens Specialty Pharmacy.

2. **Returnable Products:** To receive credit for the following product must be received unopened and in the original package, and cannot be returned any earlier than 6 months prior to the expiration date and not more than 12 months past the expiration date.
 - **Abelcet®** (amphotericin B lipid complex) Injection is a refrigerated drug.
 - **Carnitor®** (levocarnitine) Tablets, Oral Solution, Sugar-Free Oral Solution, and Injection are ambient drugs.

3. **Return Guidelines:** All returnable items **must** comply with the guidelines below and **must** contain a return goods authorization (RGA) form when returned or credit will not be issued.
 - a. To obtain an RGA contact the Leadiant Biosciences Customer Support Center at (888) 276-2217 or email Leadiant@icsconnect.com. Return shipments received without an RGA number will not be issued credit.
 - b. Credit will not be issued for batched or consolidated returns without the original debit memo, PO or invoice number to determine purchase price. Otherwise, credit will be issued at the lowest contract selling price, minus any adjustments for customary fees or other discounts, rebates, allowances, or chargebacks, less a 7% processing fee. The purchaser will bear the expense for product returns.
 - c. Wholesalers, authorized distributors, or 3rd party return companies are not authorized to accept non-returnable products listed in #1: DepoCyt®, Matulane®, Adagen and Cystaran®. Any requests to return these products must be directed to Leadiant Biosciences. If these product(s) are returned to us, no credit will be issued.
 - d. Products that do not qualify for credit will be destroyed and will not be returned to the customer. Customers will not be notified of non-credited items.
 - e. Leadiant Biosciences does not accept overstock product as returns, reserves the right to destroy product that is returned and is not in compliance with this policy, without credit or exchange.
 - f. Shipping errors, damaged product, or order discrepancies must be reported within 10 business days from receipt of product. Failure to report any order discrepancies releases Leadiant Biosciences from all liability.
 - g. Return shipping is paid by Leadiant Biosciences when shipping error or damage is due to Leadiant Biosciences error, or if product is recalled.
 - h. In states where credit is required, credit will only be issued when product is received unopened in the original package.
 - i. Leadiant Biosciences reserves the right to request proof of purchase such as debit memo, invoice or PO number to confirm drug was purchased through authorized distribution channels.
 - j. Leadiant Biosciences does not pay processing or 3rd party return fees.
 - k. Leadiant Biosciences reserves the right to update this return policy.